

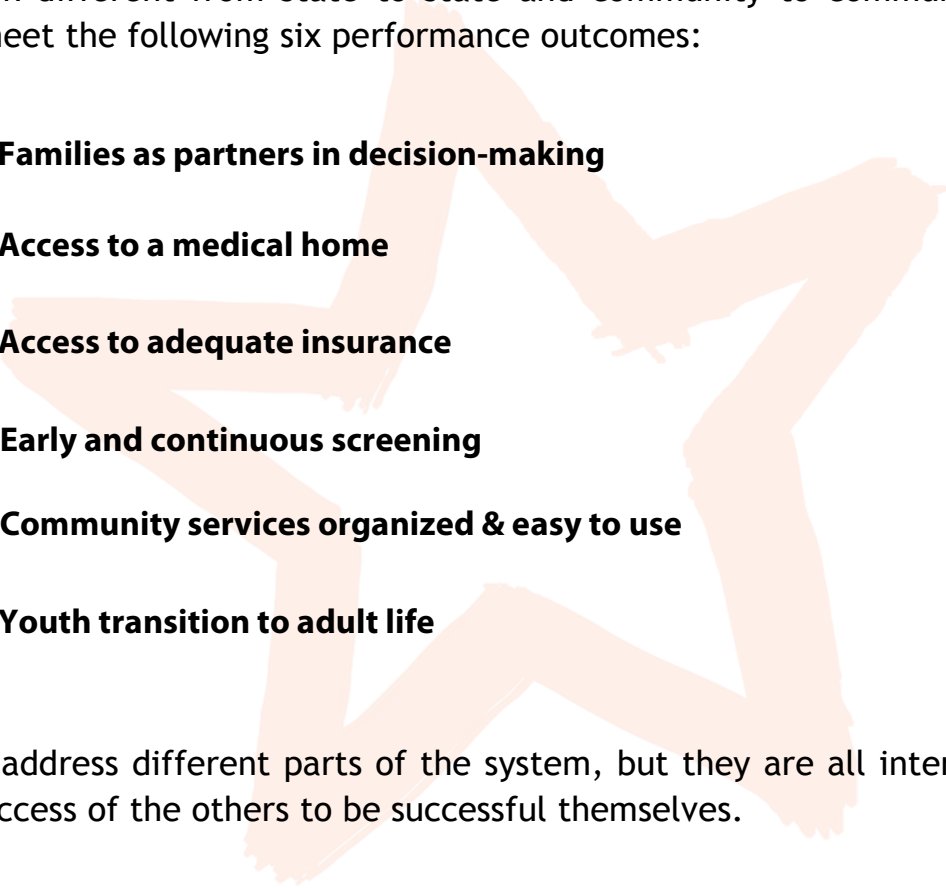








The Federal Maternal and Child Health Bureau’s Division of Services for Children with Special Health Care Needs has been a leader in promoting the development of a system of services for children and youth with special health care needs (CYSHCN). The enclosed audio-visual presentation answers the question, “*What* makes up a system of services?” How do we know *when* there is a good system in place that meets the needs of children, youth, and families?

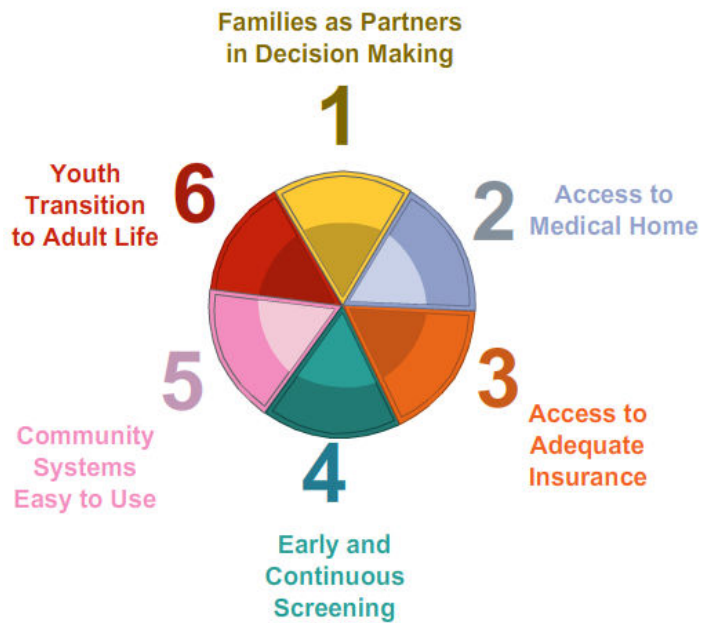
## What is a “system of services”?

A system of services is a family-centered network of community-based services that is designed to promote the health and well-being of CYSHCN and their families.

Bringing these services to families helps ensure that no child is left behind and that mandates of the **President's New Freedom Initiative** are met. Community-based services may look different from state to state and community to community, but they should all meet the following six performance outcomes:

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-  **Families as partners in decision-making**
  -  **Access to a medical home**
  -  **Access to adequate insurance**
  -  **Early and continuous screening**
  -  **Community services organized & easy to use**
  -  **Youth transition to adult life**

These outcomes address different parts of the system, but they are all interrelated. Each relies on success of the others to be successful themselves.



## How can this slideshow be used?

ChampionsInC developed this slideshow to help spread the word about the importance of a system of services, and to show how the six outcomes work together. Here are some ways **you** can use this tool:

- ★ In communication with primary care providers and staff who are part of medical homes
- ★ When conducting presentations for families and providers of CYSHCN who are new to the system
- ★ As a resource in conducting training for family leaders and coalitions
- ★ In communicating with legislators and policy makers
- ★ On your website, acknowledging authorship and providing link to [www.championsinc.org](http://www.championsinc.org)

For copies of this audio-visual slideshow in CD format, contact:

### Champions for Inclusive Communities

[www.championsinc.org](http://www.championsinc.org)

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